



The council collects and uses information about you on the basis that you have given us your consent to do so. You may withdraw your consent if you no longer wish to be part of PAFSS.

Who will your information be shared with?

Your information will be held securely and will not be disclosed to anyone without your permission, unless we have a legal reason to do so.

As employees of Doncaster Council if we have any concerns about your children's wellbeing, we may have to pass information on to Children's Services.

How long will we keep your information?

We will not keep your information for any longer than we need to:

For more information please see our privacy information on the Doncaster Council website www.doncaster.gov.uk

Comments and Complaints

If you have any comments or complaints about our service you received from our team you can contact the PAFSS area manager (see contact numbers for each area on the back page). Alternatively, you can contact the Trust's complaints team on 01302 862845 or email Customer.servicesCYPF@doncaster.gov.uk

PAFSS Central

Mary Woollett Centre, Danum Road, Doncaster, DN4 5HF
Manager: Lisa Peacock
Tel: 01302 862680

PAFSS North

Adwick Leisure Centre, Welfare Road, Woodlands, Doncaster, DN6 7QF
Manager: Rebecca Everton
Tel: 01302 737994

PAFSS East

Vermuyden Centre, Fieldside, Thorne, Doncaster, DN8 4BQ
Manager: Julie Cook
Tel: 01302 737686

PAFSS South

Martin Wells Centre, Thompson Avenue, Edlington, Doncaster, DN12 1JD
Manager: Charlotte Brookes
Tel: 01302 735907

How long will we keep your information.
We will not keep your information any longer than we need to. You can find full details of our privacy information on our website www.doncaster.gov.uk



Parenting and Family Support service and you



About PAFSS

Who are we?

We work across Doncaster borough providing families with children from 0 to 19 years with support to make a positive difference to their family life.

Our service is divided into four geographical areas throughout Doncaster – known as Central / North / East / South.

We work closely with other services such as Family Hubs, schools, health and social care to provide a flexible tailored package to support you and your family.

We aim to support parents and carers in developing the knowledge, confidence and skills that will help them to build a strong family life and keep children and young people safe, happy and successful.

What you can expect from us?

Over the first 30 days, your allocated Family Support worker, will talk to you, your children and wider family, to gather information which will help them make a decision about:

- What is going well for your family?
- What are the worries?
- What needs to happen?

Your worker will also speak to your child's school and other professionals involved, completing an Early Help Assessment.

When the assessment is finished together with you and your children your worker will put



together a plan, this will help you to understand what needs to happen and who will do that.

There will be regular meetings so that everyone around your family can update one another and check that the plan is working.

What do we do?

We offer a wide range of support for parents which can be delivered on a one to one basis and also in a group setting these include:

- Solihull Parenting Programme
- Online Solihull Parenting Programme
- Triple P
- Incredible Years
- 123 Magic

We are able to provide support children and young people to address issues such as:

- Self Esteem / Confidence
- Anger Management
- Appropriate Relationships
- Sexual Exploitation
- Staying Safe

Where appropriate we may be able to make a referral to specialised services or other agencies to meet individual needs.



Privacy Notice

As part of Doncaster Council, we are committed to protection your personal information and making every effort to make sure that your personal information is processed in a fair, open and transparent manner.

We are a “Data Controller” for the purposes of the Data Protection Act 2018 and the EU General Data Protection Regulation. This means that we are responsible for, and control the processing of, your personal information.

The legal basis for using your information

We collect and process information about people who work with our service under Article 6 and Article 9 of the GDPR.

Article 6 sets out that:

1. Processing shall be lawful only if and to the extent that at least one of the following applies:

(a) the data subject has given consent to the processing of his or her personal data for one or more specific purposes;

Article 9 sets out that:

2. (a) the data subject has given explicit consent to the processing of those personal data for one or more specified purposes, except where Union or Member State law provide that the prohibition referred to in paragraph 1 may not be lifted by the data subject;

